

# AOS STREAMLINES MOBILITY MANAGEMENT FOR GREATER ROI AND 100% USER SATISFACTION

## CHALLENGE

Like so many organizations across industries, a manufacturing company found that their internal business demands for IT had changed. Their in-house IT resources were challenged with effectively managing a mobile fleet of 700+ devices and ensuring that user demands were being met in a timely manner while at the same time securing their data.

IT was being required to do more—increase turnaround times and provide more in-depth reporting and information—with less—reduced budget and limited resources and internal expertise. The in-house staff was also having to juggle competing priorities—focusing on more important and higher ROI projects instead of troubleshooting users' problems.

## SOLUTION

The manufacturing company reached out to AOS Mobile Technologies to discover a better way to meet stakeholder needs and alleviate the mundane mobility management issues that were holding them back.

AOS conducted a baseline study to learn more about the company to deliver a partner-led services delivery model that would meet the needs of all stakeholders—Finance, IT, Admin, Purchasing, Dept Managers, Executive team, and all employees. For them, Cisco Meraki mobile device management (MDM) was the best choice.

## RESULTS

Proving that they were committed to ensuring the manufacturing company could get the most out of their mobility investment, AOS was quick to get the results from the baseline study—in just a few days instead of waiting weeks. With those results they were able to transform the company's mobility management business model by delivering a complete end-to-end workflow and management process without any disruptions.

Cisco Meraki MDM enabled the company to ensure their data integrity and build a stronghold against malicious attacks. In conjunction with Cisco Meraki MDM, Apple Business Manager expanded the company's ability to efficiently manage their entire fleet of 700+ and counting.

AOS not only met the company's expectations, streamlining the management of their entire mobile fleet, they also exceeded those expectations with a greater return on their mobility investment in less time. AOS's Services Centre took on the burden of providing users with the assistance they needed with personalized problem solving provided by a mobility specialist. With a 100% user satisfaction rating, AOS was able to free up the company's internal IT resources to focus on driving business outcomes.

**Find out what AOS can do for your business by taking advantage of our complimentary assessment.**

Send an email to [sales@aosmobility.com](mailto:sales@aosmobility.com) or call direct at 877.835.5756 ext 2104 to schedule your assessment today.

